

myGrid Warranty Conditions for Australia/New Zealand

myGrid kit components:

- Battery enclosure metalwork components
- Pre-assembled and wired DC switchbox
- Screws for assembly of the battery box
- Insulated Ring Spanner to tighten battery clamps
- Torx bits to suit screws provided
- DC battery cables
- DC battery sense cables
- Pre-assembled battery interconnects

Fix Serial number label here

Warranty duration from date of purchase

- Metal Work : 5 years
- Electrical : 5 years
- Batteries : 1 year + 4 years pro rata – not covered by this warranty, see [battery manufacturer's warranty](#)

myGrid warranty conditions

- The sales receipt for the product must be provided as a proof of purchase when a warranty claim is made
- The warranty is not transferable and is only offered to the original end user of the product
- Selectronic will bear the cost of parts and labour to repair any manufacturing faults found within the terms and period of this warranty
- No allowance is made for installer's labour or travelling time required to disconnect or reinstall faulty parts
- Selectronic will pay the cost of freight to return the repaired part to the customer within Australia or New Zealand only. The method of freight will be determined by Selectronic
- All installation and user conditions as set down in the instruction manual must be strictly adhered to as failure to do so may void your warranty.
- Any faults or like faults caused by lightning, water or moisture ingress, vermin infestation, improper voltage, faulty installation, use of the product in a manner for which it is not intended, alterations which affect the reliability or performance of the unit but are not attributable to faulty manufacture, failure to act on service warning from the SP PRO inverter, damage caused by faulty generator sets or caused by other system components will not be covered under warranty
- The warranty period is not renewed or extended as a result of warranty repair or replacement
- In the event of the product being out of warranty, Selectronic shall bear no responsibility for any consequential loss or expense. Selectronic will not be held responsible for any misleading or incorrect information conveyed by anyone not directly employed by Selectronic

Not covered under Selectronic myGrid warranty

- Selectronic SP PRO – see [SP PRO warranty](#)
- Sonnenschein 330AH 6V Gel batteries – see [battery manufacturer's warranty](#)
- Additional parts supplied by installer not covered:
 - AC Cabling
 - 25mm conduit
 - Mounting hardware
 - Solar panels
 - Grid inverter
 - Cabling and isolators

Important note: Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Product Warranty- Selectronic
GNB – Sonnenschein Dryfit Solarblock

One Year Warranty

GNB warrants to the original user, that GNB Dryfit SolarBlock and Solar batteries will be free from defects in material and workmanship for a period of one year from the date of shipment. Installation should occur within six months of date of shipment.

Pro rata Warranty

GNB further warrants to the original user, that GNB Dryfit Solarblock for five years from their date of shipment when used in accordance with the operating instructions and the following conditions as specified below.

Should GNB find that any cell is in breach of this warranty, it will repair or replace the cell, and allow a credit on a pro rata basis, of that portion of the warranty term remaining. The pro rata credit shall be based on the original purchase price of the cell and this credit will be applied to the normal list price of a replacement GNB battery at the time of claim.

Conditions

Warranty is applicable if the cell/ battery fails to meet the requirements when tested in accordance with IEC 896-2 and subject to following conditions.

- Maximum of one cycle per day
- Depth of discharge not to exceed 20% and the average temperature at 27C using std regulators and installed in cabinets (IP65 included).
- Deep discharges (to 1.80vpc) to be limited to twice a year provided the batteries are fully recharged with in two days of such discharge.
- Maintenance and operations logs to be maintained as per the operating instructions and such records are made available for inspection by GNB.
- GNB to be advised immediately if any of the above parameters exceed the reportable limits.
- In the event of a warranty claim, only GNB or their authorised representatives to effect any evaluation and repairs on the batteries.
- This warranty is applicable on return to base basis.

Limitations on the Guarantee and Warranty:

In no event shall GNB be liable for consequential or incidental losses or damages. GNB further disclaims all implied warranties of merchantability and fitness.